

Tenant Guide: Blockages

Blocked sinks, bath & showers are a common issue in properties and are usually caused by the way they are used. In this guide we will show you how to prevent & fix blockages.

How To Prevent:

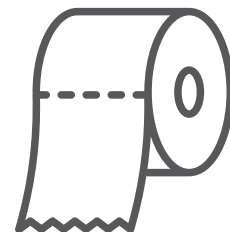
PUT FOOD/OIL IN THE BIN

Do not allow food or fatty oils to be put down the sink. Save cooking oil / fat and place in the bin once cool.



ONLY PUT TOILET ROLL DOWN THE TOILET

Do not put excessive items down the toilet (nappies, sanitary towels, baby wipes, ear buds, etc)



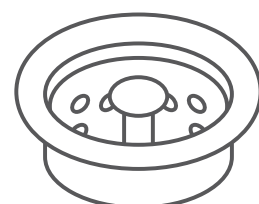
USE BLEACH REGULARLY

Pour bleach and boiling water down the plugs on regular basis or if the sink is running slowly or has a bad smell.



USE A SINK STRAINER

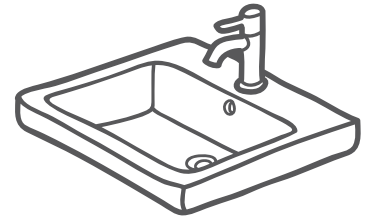
Use a sink strainer to prevent waste entering the plug.



How To Fix:

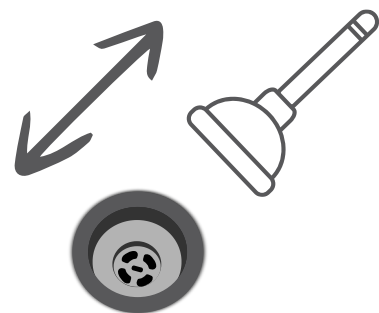
1. CHECK PLUG HOLE

Check the plughole to make sure there are no items there blocking it.



2. USE A PLUNGER

Fill the sink to $\frac{1}{4}$ full.
Place the plunger over the plug hole.
Make sure you cover the overflow hole with a cloth or your finger.
Push the plunger down to create suction.



3. REPEAT THE PROCESS

Pull the plunger back up.
Repeat the process until the water runs through



4. USE A DRAIN UNBLOCKER

Use a drain un-blocker or bleach to help further clean the pipes.
Drain un-blockers and bleach can be bought from most supermarkets.

